



U.S. Immigration and Customs Enforcement

287(g) Program Complaint Process

Do you have a civil rights or civil liberties complaint?

Under the U.S. Immigration and Customs Enforcement (ICE) 287(g) program, some local and state law enforcement agencies are authorized to enforce U.S. immigration laws. If you are being questioned about your immigration status in the United States or have been served with immigration documents by state or local law enforcement personnel acting on behalf of ICE, and you believe your rights were violated, you have the right to make a complaint.

Anyone can file a complaint on your behalf, including:

- A relative
- A friend
- Law enforcement agencies (LEAs)
- A law enforcement officer from a participating LEA
- Anyone from the public

As an immigration detainee, you have the right:

- To be treated fairly
- Not to be discriminated against based on your race, color, ethnicity, gender, sexual orientation, or national origin
- Not to be subject to excessive use of force or abusive conditions
- To an environment that provides for your safety, care, and well-being
- To use a phone or the internet to make a complaint
- Not to be retaliated against for making a complaint or asking for help

If you believe your rights have been violated, you may contact one of the following entities by phone, email, or U.S. Mail to make a complaint or ask for help.

Call toll-free:

- **800-323-8603** DHS Inspector General
- **833-4ICE-OPR (833-442-3677)** ICE Office of Professional Responsibility

Email:

ICEOPRIntake@ice.dhs.gov

Online:

<https://www.ice.gov/webform/opr-contact-form>

U.S. Mail: ICE Office of Professional Responsibility

500 12th Street SW Mailstop 5099

Washington, DC 20536

(May take up to 4 weeks for security screening.)

You do not have to give your name. You can request that your complaint be anonymous.

A copy of your complaint may be forwarded to the DHS Office of Civil Rights and Civil Liberties.

